

OBERAMMERGAU TOURS 2010 - GENERAL TERMS AND CONDITIONS:

BOOKING PROCEDURE:

Please complete and sign the Booking Form and send it (along with the deposit) directly to:
Verstraete Travel
14845 Yonge St. Suite 300,
Aurora, Ontario L4G 6H8

FORM OF PAYMENT:

Payment by:

Cheque: payable to Verstraete Travel & Cruises, or

Credit Card: provide card details on Booking Form

PAYMENT BY CREDIT CARD:

There is a \$95.00 surcharge for payment by credit card.

PAYMENT SCHEDULE:

A non refundable deposit of \$950.00 -pp is due at the time of booking. Your insurance payment is also due at this time. The balance is due by no later than June 15, 2010

BOOKING DEADLINE:

All reservations are accepted on a first-come, first-served basis. **Since we are limiting the number of participants, we recommend that you book as soon as possible.**

INSURANCE:

We strongly recommend the purchase of travel insurance consisting of cancellation and out of country medical coverage. The insurance premium rates are detailed on the booking form.

PASSPORTS:

It is your responsibility to make sure that you have a **valid passport**. It must be valid for at least 6 months after your departure date. Canadian passport holders do not need a visa. If you are travelling with a non-Canadian passport it is your responsibility to inform our staff so that they can advise you of entry requirements.

PRICING:

All prices are based on minimum group size, current exchange rates and supplier quotations. In the event that significant changes take place due to circumstances beyond our control, we reserve the right to adjust the prices.

CANCELLATION:

If you have to cancel, you must inform Verstraete Travel in writing. The cancellation penalty is based on the date your cancellation is received. Cancellation penalties are shown in the chart below:

- The deposit is non refundable
- 100 days or less prior to departure the penalty is 100%.

FINAL ITINERARY & TRAVEL DETAILS:

It is anticipated that all the final details will be included in the travel documents and distributed 21 days before departure. Due to the nature of the tour program we reserve the right to make changes and substitutions wherever necessary.

REFUNDS:

Refund requests must be received in writing within 60 days of the date of the cause of cancellation. Please allow four to six weeks for processing.

UNUSED TOUR ARRANGEMENTS:

Portions of tour arrangements, or any other service or feature of the package which are not used are neither refundable nor exchangeable.

RESPONSIBILITY:

Verstraete Travel, hereinafter called the "Operator" and/or its agents and suppliers of services, assume no responsibility for injury, death, damages, loss or delay incurred by any person in connection with the tour, or by reason of any event beyond the control of the Operator, or loss occasioned by neglect, default, strike, war, hostility, civil disturbance or resulting directly, or indirectly, from acts of God. The Operator reserves the right to withdraw any or all packages at any time should conditions warrant, to refuse to accept or retain any person as a participant, to alter or cancel the itinerary whenever the Operator deems it necessary for the comfort, convenience, or safety of the members of the tours. Verstraete Travel reserves the right to make any and all changes at any time as they deem necessary.



Verstraete Travel & Cruises

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